The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-204-3763. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 1-844-204-3763 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network providers</u> : \$5,000/individual or \$10,000/family <u>Out-of-network provider:</u> \$10,000/individual or \$20,000/family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. The <u>deductible</u> is <b>Embedded</b> . If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . <b>Deductible year runs 01/01 – 12/31</b>
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This plan covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive</u> <u>care</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> services at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specifi5c services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network providers: \$6,350/individual or \$12,700/family <u>Out-of-network providers:</u> \$12,700/individual or \$25,400/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. The <u>out-of-pocket limit</u> is <b>Embedded</b> . If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.CustomerElationBenefits.com</u> or call 1-844-204-3763 for a list of <u>network providers</u> .	This plan uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ).
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event		What Yo	u Will Pay		
	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	30% <u>coinsurance</u> 40% <u>coinsurance</u>		None.	
If you visit a health	<u>Specialist</u> visit	30% coinsurance 40% coinsurance		None.	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	40% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	30% <u>coinsurance</u>	40% coinsurance	None.	
	Imaging (CT/PET scans, MRIs)	30% coinsurance	40% <u>coinsurance</u>	May require preauthorization.	
If you need drugs to treat your illness or condition	Generic drugs	Retail: 0% <u>coinsurance</u> Mail Order: 0% <u>coinsurance</u>		Cost sharing does not apply for preventive Prescriptions. Retail & Mail Order available up to a 90-day supply.	
	Preferred brand drugs	Retail: 0% <u>coinsurance</u> Mail Order: 0% coinsurance			
More information about prescription drug	Non-preferred Brand drugs	Retail: 0% <u>coinsurance</u> Mail Order: 0% <u>coinsurance</u> Retail & Mail Order: 0% <u>coinsurance</u>			
coverage is available at <u>www.CustomerElationBen</u> <u>efits.com</u>	Specialty drugs			Retail & Mail Order available up to a 30-day supply. <u>Specialty drugs</u> must be ordered through Prime Therapuetics Mail Order.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% <u>coinsurance</u>	40% coinsurance	May require preauthorization.	
	Physician/surgeon fees	30% coinsurance	40% <u>coinsurance</u>		
If you need immediate medical attention	Emergency room care	30% coinsurance	40% coinsurance	True emergency covered at in-network level.	
	Emergency medical transportation	30% <u>coinsurance</u> 40% <u>coinsurance</u>		True emergency covered at in-network level.	
	Urgent care	30% <u>coinsurance</u>	40% <u>coinsurance</u>	None.	
lf you have a hospital stay	Facility fee (e.g., hospital room) Physician/surgeon fees	30% <u>coinsurance</u> 30% <u>coinsurance</u>	40% <u>coinsurance</u> 40% <u>coinsurance</u>	Preauthorization required. None.	

Common Medical Event	Services You May Need	What Yo	u Will Pay		
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	30% coinsurance	40% coinsurance	None.	
	Inpatient services	30% coinsurance	40% coinsurance	Preauthorization required.	
	Office visits	No charge	40% coinsurance	Cost sharing does not apply for preventive	
lf you are pregnant	Childbirth/delivery professional services	30% coinsurance	40% coinsurance	services. Depending on the type of services, a <u>copayment</u> or <u>coinsurance</u> may apply.	
	Childbirth/delivery facility services	30% coinsurance	40% coinsurance	Maternity care may include tests and services described elsewhere in the SBC.	
If you need help	Home health care	30% coinsurance	40% coinsurance	Preauthorization required. 100 visit per year maximum	
	Rehabilitation services	30% coinsurance	40% coinsurance	None.	
recovering or have	Habilitation services	30% coinsurance	40% coinsurance	None.	
other special health needs	Skilled nursing care	30% coinsurance	40% coinsurance	Preauthorization required. 60 days per year maximum	
	Durable medical equipment	30% coinsurance	40% coinsurance	None.	
	Hospice services	30% coinsurance	40% <u>coinsurance</u>	Preauthorization required.	
If your child needs dental or eye care	Children's eye exam	No Charge	40% coinsurance	Limit of 1 routine exam per year.	
	Children's glasses	Not Covered	Not Covered	None.	
	Children's dental check-up	Not Covered	Not Covered	None.	

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) Cosmetic surgery Long-term care ٠ Bariatric Surgery • Weight loss programs • Non-emergency care when traveling outside the U.S. ٠ Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) Infertility Treatment (correction of physiological abnormalities) Emergency care when traveling outside the U.S. ٠ Chiropractic Care Routine Eye Care (one visit/yr covered at no cost for children under ٠ ٠ the age of 19) Private Duty Nursing (inpatient only) •

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage

\* For more information about limitations and exceptions, see the plan or policy document at <u>www.CustomerElationBenefits.com</u>.

options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: : Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-844-204-3763 [Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-204-3763 [Chinese (中文): 如果需要中文的**帮助**, 请拨打这个号码 1-844-204-3763 [Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-204-3763

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>Coinsurance</u></li> <li>Hospital (facility) <u>Coinsurance</u></li> <li>Other <u>Coinsurance</u></li> </ul>	\$5,000 30% 30% 30%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>Coinsurance</u></li> <li>Hospital (facility) <u>Coinsurance</u></li> <li>Other <u>Coinsurance</u></li> </ul>	\$5,000 30% 30% 30%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>Coinsurance</u></li> <li>Hospital (facility) <u>Coinsurance</u></li> <li>Other <u>Coinsurance</u></li> </ul>	\$5,000 30% 30% 30%
This EXAMPLE event includes service <u>Specialist</u> office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic test</u> ( <i>ultrasounds and blood w</i> <u>Specialist</u> visit ( <i>anesthesia</i> )		This EXAMPLE event includes service Primary care physician office visits (includes as education) Diagnostic test (blood work) Prescription drugs Durable medical equipment (glucose medical equipment)	luding	This EXAMPLE event includes s Emergency room care (including n supplies) Diagnostic test (x-ray) Durable medical equipment (crutch Rehabilitation services (physical th	nedical
Total Example Cost	\$12,750	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$5,000	Deductibles	\$5,000	Deductibles	\$2,800
Copayments	\$0	Copayments	\$0	Copayments	\$0
Coinsurance	\$1,400	Coinsurance	\$100	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	1
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0
The total Peg would pay is	\$6,460	The total Joe would pay is	\$5,120	The total Mia would pay is	\$2,800